

Safeguarding Bulletin #2 – January 2023

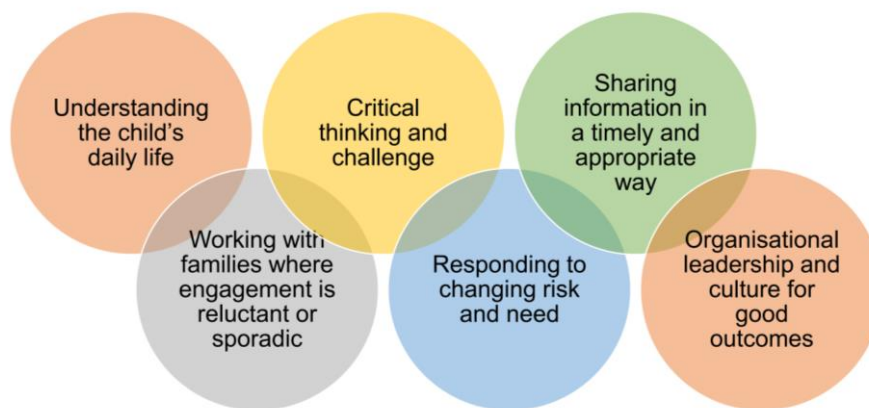
What our policy says:

Safeguarding and promoting the welfare of children is everyone's responsibility. Everyone who comes into contact with children and their families has a role to play. In order to fulfil this responsibility effectively, all practitioners should make sure their approach is child centred. This means that they should consider, at all times, what is in the best interests of the child. If children and families are to receive the right help at the right time, everyone who comes into contact with them has a role to play in identifying concerns, sharing information and taking prompt action.

Staff working with children should have an attitude of **'it could happen here'**.

Every member of staff is 'pastoral' and should listen to, help and support pupils.

Key practice themes and learning



A reminder for when a disclosure is made:



Open Up, slow down, reflect.

This is a really good 2-minute video on how to manage a disclosure – please make the time to watch.

<https://youtu.be/bvJ5uBIGYgE>

Recording Concerns

Always pass information on. The best way of recording your concern is via the pupil information system. This will alert the best possible person to deal with your concern. It is helpful to note:

- Time, place and who was present
- What questions were asked
- The pupil's words
- The pupil's demeanour / non-verbal behaviours
- Context – indicators, vulnerability, significant events
- Body map, if necessary
- Your own concerns (state facts and opinions)
- Initial response
- Note what action / intervention will take place (if relevant to you)
- Note the outcome (if relevant to you)

You will be kept informed of anything relevant once you pass on a disclosure. Please consider your own wellbeing – handling a disclosure can be difficult, so please speak to a member of the DSL team or SMT if you need support. The DSL team will be able to help you or signpost you to further support such as the counsellors in school.

What is C-SPA?

The Children's Single Point of Access (C-SPA) is the umbrella term used to describe the front door to Surrey County Council services for children. Parents, carers, and practitioners can phone in to access support, information, and advice for families and those who work with children in Surrey. At school, this is who a member of the safeguarding team will phone for more advice, to share a concern or to make a referral. C-SPA will help to decide what level of support is required.



The three agencies that have the authority to investigate child abuse or neglect are:

Childrens Social Care, The Police and the NSPCC

Useful numbers and links: <https://www.surreycc.gov.uk/children/contact-childrens-services>

C-SPA contact details Mon-Friday 9am-5pm	During evenings, weekends and bank holidays, the Emergency Duty Team is available:
<ul style="list-style-type: none">▪ Phone: 0300 470 9100▪ Email: cspa@surreycc.gov.uk	<ul style="list-style-type: none">▪ Phone: 01483 517898▪ Email: edt.ssd@surreycc.gov.uk

If you think that a child is in immediate danger you should call 999.